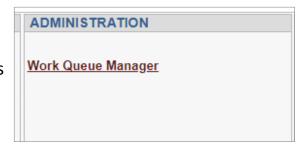
## EDRS How-to Setup Work Queues – Medical Examiner

The work queues area identifies those groupings of tasks (work queues) assigned to you or your work team. Users with the appropriate privilege assignments can access the **Work Queue Manager** by choosing the link from the Home Screen. Medical Examiner offices frequently use Pending and Active work queues to easily access records by status.

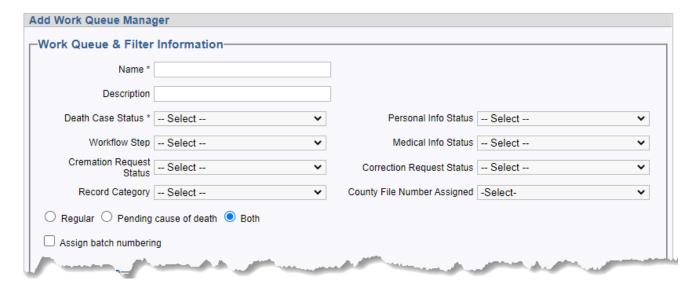


Please note: Only the user who created the work queue can update the work queue, including adding or deleting users.

To create a new work queue, from the Work Queue Manager, select New.



At a minimum, the queue *Name*, *Death Case Status*, and *Assigned Users* fields must be completed to establish a valid queue.



Select a *Name* for the queue. The name should describe the criteria used to create the queue. Additional information regarding the queue may be entered in the *Description* field.

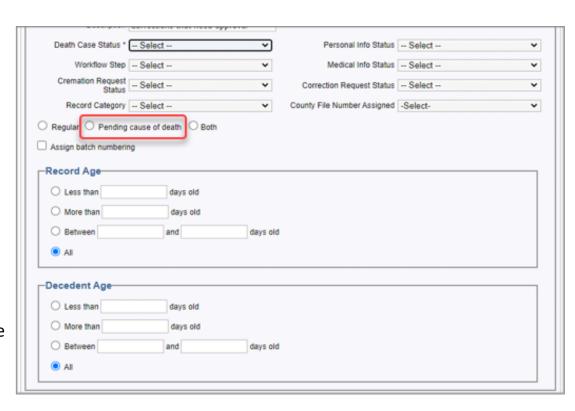
1/13/2023

## **EDRS How-to Setup Work Queues Continued**

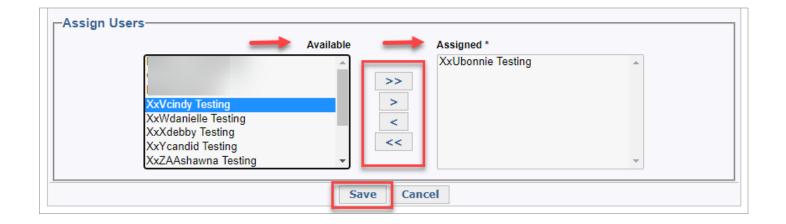
After naming your queue and adding description, enter your filters.

Selecting the *Death Case*Status of **Active** will return all the death cases that have been filed and are considered as official records.

Selecting the radio button for *Pending cause of death* will restrict the work queue to records with the **Pending** checkbox marked.



Next, Assign Users. To assign users, highlight the name in the **Available** column, then click on the single right-facing arrow to move them to the **Assigned** column. To move all users at the same time, click the double arrow. To remove users from the Assigned column, use the left-facing arrows. After assigning users, click **Save**.



1/13/2023 2